



Detroit Mountain Job Description

Job Title: Lift Operator	Department: Lift/Outside Ops
Reports To: Lift Supervisor	Status: Full or Part Time Seasonal

JOB SUMMARY

Lift Operators provide primary service and maintain constant attention for all guests and employees as they load, ride, and unload from lifts. This position requires a high level of observation skills and the ability to work in a variety of positions at different lifts both ground and aerial. Must be capable of walking on uneven terrain and snow and ice, shoveling snow, bending, stooping, and sitting for extended periods of time. While performing the duties of this job, the employee frequently works in outside winter weather conditions, and frequently works near moving mechanical parts.

ESSENTIAL DUTIES AND RESPONSIBILITIES

- Greet every guest, assist, and provide information about Detroit Mountain Recreation Area
- Provide primary service and maintain constant attention for all guests and employees as they load, ride, and unload from lifts.
- Knowledge of assigned lift machinery (control system, safety system, auxiliary power unit, etc.)
- Knowledge of emergency plans (lift evacuation, fire, wind, lightning, etc.)
- Maintain condition and appearance on ramps and around lift load/unload areas
- Control and organize guests for proper lift chair loading
- Assists guests and employees loading and unloading chairlifts.
- Provide safe and efficient operational control of assigned lift at all times; perform safety checks.
- Acquire general understanding of operation of lift in order to advise mechanics if lift is working improperly.
- Remove or relocate snow as needed.
- Prevent fraudulent lift access (check lift tickets as needed).
- Advise supervisor or ski patrol of adverse conditions or problems as appropriate.
- Maintain written operational logs as required by ANSI Code.
- Perform other tasks as required (including assisting other departments as necessary).
- Provide supervisor with feedback on job related matters.
- Adhere to all safety policies/procedures
- Effectively communicate with other employees both in person and via telephone/two-way radio.

REQUIRED KNOWLEDGE, SKILLS AND ABILITIES

- Excellent communication and interpersonal skills
- Good organizational and observation skills
- Must be able to work days, evenings, and weekends as necessary
- Ability to adhere to all safety policies
- Ability to interact and maintain positive relationships with guests, co-workers and management

PHYSICAL REQUIREMENTS

- Must be physically able to be on feet for extended periods of time: stand for long periods of time
- Must be 18 years old
- They will be exposed to extreme weather conditions including sub-zero temperatures, wind, snow, and freezing rain.
- Ability to read, write and verbally communicate effectively
- Must be able to bend, lift, and twist repeatedly
- Must be able to lift 50 lbs

REQUIRED EDUCATION, CERTIFICATIONS AND EXPERIENCE

- Previous experience in lift operations is preferred, but not required